GENERAL EXCHANGE TARIFF PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section **59** Original Page **1**

ABBREVIATED DIALING SERVICE

A. GENERAL

Abbreviated Dialing Service is a four-digit local dialing arrangement following a # sign (#XXXX). This is an offering for business subscribers to allow their customers to dial an abbreviated code instead of the standard required number of digits.

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B. TERMS AND CONDITIONS

- 1. Abbreviated Dialing numbers (maximum of 10 numbers per customer) can be held for up to 30 days prior to the customer ordering the Abbreviated Dialing service. At the end of the 30-day period, the customer must either a) order the Abbreviated Dialing service, b) reserve the Abbreviated Dialing number and be billed the monthly charge for the Abbreviated Dialing number, or c) relinquish the Abbreviated Dialing number.
- 2. Reservation or assignment of Abbreviated Dialing codes (maximum of 10 numbers per customer) will be conducted on a first-come-first-serve basis. If the number of requests for Abbreviated Dialing service codes received exceeds the number of service codes available, a lottery will be conducted by randomly selecting and listing in order of selections of all the customers entered in the lottery. The first customers selected will be assigned the Abbreviated Dialing numbers. The remaining customers will be entered on a waiting list in the order of selection of the lottery. This waiting list will determine the order in which customers will be entitled to receive surrendered, disconnected and/or new Abbreviated Dialing numbers as they become available. Customers will be billed the monthly recurring charge immediately following the assignment of the Abbreviated Dialing number.
- 3. Reservation and assignment of the Abbreviated Dialing code will be conducted on a first-come-first-serve basis. If an Abbreviated Dialing number is requested by multiple customers and contracts for that Abbreviated Dialing number are signed by these customers on the same day, the lottery process specified in 2. preceding will be conducted to determine the customer who shall receive the Abbreviated Dialing code in question.
- 4. Following assignment of the Abbreviated Dialing code, the provisioning date must be within 30 days of the date the Abbreviated Dialing number is assigned to the customer. The Abbreviated Dialing customer will be billed the nonrecurring charge when the service is provisioned by the Company.
- 5. If during the period between assignment and provisioning, the Abbreviated Dialing customer has failed to establish service or decides to discontinue service establishment, the Abbreviated Dialing number will be recalled and the number will be available for reassignment as specified in 1. or 2. preceding. If the network has been provisioned for the customer, the **nonrecurring charge will not** Sion be refunded.

EFFECTIVE

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SECTION 9 (1)
BY Stephan Bull
SECRETARY OF THE COMMISSION

Issued: May 7, 2002 Effective: June 6, 2002

GENERAL EXCHANGE TARIFF PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section **59** Original Page 2

ABBREVIATED DIALING SERVICE

B. TERMS AND CONDITIONS (Cont'd)

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- 6. Abbreviated Dialing is furnished subject to the availability of Abbreviated Dialing numbers.
- 7. Abbreviated Dialing is limited where facilities are available and where facilities permit.
- **8.** Only business customers within CBT's in-territory operating area (excludes out of territory exchanges, e.g. Mason exchange) can subscribe to Abbreviated Dialing Service.
- **9.** In order for access line customers of another telephone company to access the Abbreviated Dialing code, special arrangements may need to be made.
- **10.** Abbreviated Dialing customers should work with cellular companies to determine whether cellular customers will be able to reach services provided by dialing an Abbreviated Dialing number. The Abbreviated Dialing customer may be required to enter into a contractual agreement with the cellular company to provide 4-digit access service.
- 11. Access to Abbreviated Dialing service is not available to the following types of service:
 - Public
 - Customers calling from PBX systems (e.g., Hotels, Hospitals)
 - LAS
 - 1+
 - 0+, 0- (Credit Card, Third Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
- 12. Directory listings may be provided for Abbreviated Dialing service subject to rates and regulations for Additional Listings in Section 6 of this tariff.
- 13. Local measured rate service charges will be applicable for those customers with measured rate service who call Abbreviated Dialing service.
- 14. Abbreviated Dialing customers are restricted from selling or transferring the Abbreviated Dialing number.

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CINCINNATI BELL TELEPHONE COMPANY

Section **59** Original Page 3

ABBREVIATED DIALING SERVICE

B. TERMS AND CONDITIONS (Cont'd)

(N)

- 15. Use of Abbreviated Dialing is subject to possible recall of the Abbreviated Dialing code by the Federal Communications Commission (FCC) or other authorized agency for national use. The Abbreviated Dialing customer must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by any subsequent rule which may be identified by the FCC in Docket 92-105 or subsequent dockets addressing number administration regarding the use and return of such Abbreviated Dialing numbers. In the event of recall by the FCC or other authorized agency, the Company will work with all Abbreviated Dialing customers affected by the recall to transfer their service arrangements, if technically and economically feasible at the time, to another Abbreviated Dialing arrangement, and if not feasible, to the standard local dialing arrangement within the 6-month notice period. The Abbreviated Dialing customer will not be charged for the establishment of another Abbreviated Dialing arrangement as result of this recall.
- 16. In no way shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or any other act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities or equipment nor on equipment owned or leased by the customer.
- 17. The Abbreviated Dialing customer shall be liable for, and shall indemnify, protect, defend and save harmless the Company, its employees, and agents, against all suits, actions, claims, demands, and judgments, and of all costs and expenses incurred on account thereof, arising out of and resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense, liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.
- 18. The Abbreviated Dialing customer is prohibited from providing programming which involves live group interaction or mass calling which may adversely affect the network.
- 19. The Abbreviated Dialing Customer shall exclude from any advertisement any matter the dissemination of which is prohibited by law, profane, or offensive. No advertisement shall be used which, because of words, phrases, statements, or illustrations or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the nature of any information to be received from the Abbreviated Dialing call.

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ABBREVIATED DIALING SERVICE

B. TERMS AND CONDITIONS (Continued)

- 20. The Abbreviated Dialing subscriber shall respond promptly to all complaints lodged with any regulatory authority against any service provided through the Abbreviated Dialing number. If requested by the Company, the Abbreviated Dialing customer shall assist the Company in responding to complaints made against the Company concerning the customer's Abbreviated Dialing service.
- 21. The Company shall be authorized to disconnect any tariffed service provided to the Abbreviated Dialing customer utilized, directly or indirectly, with the Abbreviated Dialing which fails to comply with the regulations and conditions set forth herein, upon five (5) days notice to the customer.
- 22. The Abbreviated Dialing customer will subscribe to adequate exchange facilities to transport the calls to the Abbreviated Dialing customer's premises.
- 23. Suspension of the service is not applicable for Abbreviated Dialing service.
- 24. Disconnected Abbreviated Dialing numbers will be available for reassignment after 90 days.

terms and conditions found under "renewal options" in Section 34 will apply.

- 25. Term Payment Plans and Termination Charges
 - a. Abbreviated Dialing is offered under the Variable Term Payment plan and is available for payment plans of 12, 24, 36 and 60 months. The minimum service period is 12 months. If service was installed prior to February 1, 2005 and at the end of a payment plan period the customer does not renew for another payment period or does not request discontinuance of service, Abbreviated Dialing will be continued at the then-current month-to-month rates. If the service was installed on or after February 1, 2005 and the customer does not renew for another payment period or elect to discontinue service, the

Customers who disconnect the Service prior to the end of a 12, 24, 36 or 60-month contract will be subject to termination charges. The termination charge will be equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which customer would have been responsible if the customer had not terminated prior to the end of the applicable 12, 24, 36 or 60month.

- b. If nonrecurring charges associated with the installation of the Abbreviated Dialing are waived and the service is then terminated prior to completion of the initial 12, 24, 36 or 60-month service period, the customer will become liable for payment of the waived charges.
- c. Commission approval of the termination liability for Disaster Redirect Service contracts or arrangements is not intended to indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate that the Commission has Pablished of Earch book and Indicate the Commission has Pablished of Earch book and Indicate the Commission has Pablished of Earch book and Indicate the Commission has Pablished of Earch book and Indicate the Commission has Pablished of Earch book and Indicate the Commission has Pablished of Earch book and Indicate the Commission has part of the Com provisions contained therein. Signatories to such contracts shall be free to provide White West remedies they may have should a dispute arise. **EFFECTIVE**

Material previously found on this page can now be found on page 5.

Executive Director

5/17/2005 PURSUANT TO 807 KAR 5:011

SECTION 9 (1)

D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

Issued: May 2, 2005

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GENERAL EXCHANGE TARIFF PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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ABBREVIATED DIALING SERVICE

C. RATES AND CHARGES (M)1. Nonrecurring and recurring charges shall apply for each Abbreviated Dialing number. If an existing Abbreviated Dialing customer changes the telephone number associated with the Abbreviated Dialing code, the Abbreviated Dialing nonrecurring will apply. 3. Applicable nonrecurring charges as specified in the Exchange Rate Tariff PUCO No. 2, Section 2 may apply, in addition to the following rates. Nonrecurring Charge 12 Mo. 36 Mo. 60 Mo. **USOC** (N) MTM 24 Mo. Per Abbreviated Dialing Service

\$500.00 **\$475.00**

\$2000.00

Material appearing on this page was previously located on page 4.

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number

Christopher S. Colwell, Vice President, Cinby

EFFECTIVE 09/17/2004 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PUBLIC SERVICE COMMISSION OF KENTUCKY

Effective: September 17 2004

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\$450.00 \$425.00

Executive Director